



Extend licenses/licenses renewal Lizenz/en verlängern

Voraussetzung als Geschäftskunde: Sie müssen Administrator ihrer Organisation in unserem Portal sein.

Prerequisite as a business customer: You have to be an administrator of your organization in our portal.

1. Navigate to your licenses on <https://portal.netscope.de>

Gehen Sie auf Lizenzen auf der Seite <https://portal.netscope.de>

netScope®portal HOME WEBSITE SUPPORT TEST USER

Account Administration

Home / Account

- ACCOUNT DATA
- ADDRESS
- DOWNLOADS
- TRIAL KEY
- SHOPPING
- ACTIVATE MANUALLY
- ORDERS
- LICENSES

2. Click on **Extend** for one license you want to extend.
Klicken Sie auf **Verlängern**.

netScope®portal HOME WEBSITE SUPPORT TEST USER

Licenses

Account / Licence

Go to download

activatable	Activated	Date created	User	License code	Product	Expiration date	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	6/24/2021 9:34:04 AM	Test User	IWQ7-J69M-	netScope Viewer Pro	6/24/2022 9:34:04 AM	ACTIVATE Extend
<input checked="" type="checkbox"/>	<input type="checkbox"/>	6/24/2021 9:34:04 AM	Test User	1PI3-RGEM-	netScope Viewer Pro	6/24/2022 9:34:04 AM	ACTIVATE Extend
<input checked="" type="checkbox"/>	<input type="checkbox"/>	6/24/2021 9:34:04 AM	Test User	3CA1-T6L6-	netScope Viewer Pro	6/24/2022 9:34:04 AM	ACTIVATE Extend
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	6/24/2021 9:34:04 AM	Test User	TFHH-XKBI-	netScope Viewer Pro	6/24/2022 9:34:04 AM	KEY Extend
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	6/24/2021 9:29:11 AM	Test User	PY0S-AMTC-	netScope Viewer Pro	6/24/2022 9:29:11 AM	KEY Extend

- Optional: If you want to extend multiple licenses, you can add them by searching and clicking on them.

Hint: If you enter * in the field, all possible licenses will be displayed.

Optional: Wenn Sie mehrere Lizenzen verlängern wollen, können Sie in dem Suchfeld oben weitere Lizenzen suchen und anklicken.

Hinweis: Wenn Sie * in das Feld eingeben, werden Ihnen alle möglichen Lizenzen angezeigt.

netScope®portal HOME WEBSITE SUPPORT - TEST USER -

Products

Account / Products

The order here is no purchase, we will inform you about the actual purchase!

Extend Go to download

1 → TFHH Reset

2 → TFHH-XKBI- 6/24/2022 9:34:04 AM

Test User
netScope Viewer Pro

License code

PY0S-AMTC- Test User 6/24/2022 9:29:11 AM Won't be extended
Remove

netScope Viewer v.1.4.7685.24455 Download

Licenses	Days	Price in Euro	Amount	Sum
Pro 1	365	200.00 € (including, VAT)	<input type="text" value="0"/> +	0.00 € (including, VAT)
10	365	1500.00 € (including, VAT)	<input type="text" value="0"/>	0.00 € (including, VAT)

Sum 0.00 € (including, VAT) Order

- Select the amount/kind of product(s) you want to order below.

Wählen Sie unten die Art/Anzahl der Produkte.

netScope®portal HOME WEBSITE SUPPORT - TEST USER -

Products

Account / Products

The order here is no purchase, we will inform you about the actual purchase!

Extend Go to download

Search Reset

License code **User** **Expiration date**

PY0S-AMTC- Test User 6/24/2022 9:29:11 AM Won't be extended
Remove

TFHH-XKBI- Test User 6/24/2022 9:34:04 AM Won't be extended
Remove

netScope Viewer v.1.4.7685.24455 Download

Licenses	Days	Price in Euro	Amount	Sum
Pro 1	365	200.00 € (including, VAT)	<input type="text" value="0"/> + ←	0.00 € (including, VAT)
10	365	1500.00 € (including, VAT)	<input type="text" value="0"/>	0.00 € (including, VAT)

5. Check if all licenses you want to extend are covered (**Will be extended**).

Überprüfen Sie oben, ob alle Lizenzen verlängert werden (**Wird verlängert**).

The screenshot shows the netScope portal interface. At the top, there is a navigation bar with the netScope logo, 'portal', and links for HOME, WEBSITE, and SUPPORT. A user is logged in as 'TEST USER'. A yellow banner at the top states: 'If there is no purchase, we will inform you about the actual purchase!'. Below this is a section titled 'Extend' with a search bar and a 'Reset' button. A 'Go to download' button is also present. The main content area displays a table of licenses with columns for License code, User, and Expiration date. Two licenses are listed: PY0S-AMTC and TFHH-XKBI, both for 'Test User' and expiring on 6/24/2022. Each license has a 'Will be extended' status and a 'Remove' button. Below the license table is a 'netScope Viewer' section showing a table of items in the cart. The table has columns for Licenses, Days, Price in Euro, Amount, and Sum. Two items are listed: 'Pro' with 1 license for 200.00 € and 10 licenses for 1500.00 €. The total sum is 400.00 €. A green 'Order' button is located at the bottom right of the cart section.

License code	User	Expiration date	Will be extended	Remove
PY0S-AMTC	Test User	6/24/2022 9:29:11 AM	Will be extended	Remove
TFHH-XKBI	Test User	6/24/2022 9:34:04 AM	Will be extended	Remove

Licenses	Days	Price in Euro	Amount	Sum
Pro 1	365	200.00 € (including. VAT)	2	400.00 € (including. VAT)
10	365	1500.00 € (including. VAT)	0	0.00 € (including. VAT)

Sum 400.00 € (including. VAT) **Order**

6. Click on **Order**. (This will just initiate an order-process, and won't be the purchase itself.)
Klicken Sie auf **Bestellen**. (Dadurch wird die Bestellung nur ausgelöst, diese ist noch kein Kauf, über den eigentlichen Kauf werden wir Sie informieren.)

If you are interested or have any questions, please contact us!
We look forward to receiving your inquiries.

Wenn Sie Interesse oder Fragen haben, kontaktieren Sie uns!
Wir freuen uns auf Ihre Anfragen.

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